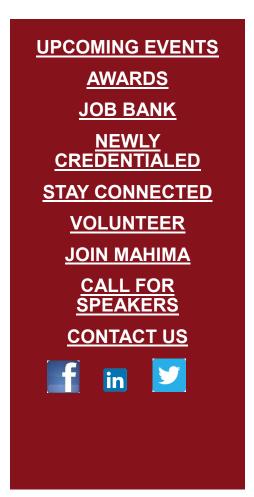




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Pictured left to right: Christopher Scott, Dean of Health and Patient Simulation, Laura Piquette, MHA, RHIA, CHPS, CDIP – Faculty, STCC Award winner – Vania Benavides, HIIM graduate, Tracey McKethan, MBA, RHIA, CCA – Program Director, Health Information Technology, presented by MaHIMA Past President, Walter Houlihan, MBA, RHIA, FAHIMA

# **JULY 2019- PRESIDENT LETTER**

To My Fellow HIM Professionals,

This time of comings and goings is an opportunity to recognize and thank valued members of MaHIMA that are moving on from their roles in the association. It is also a time to welcome new members to our Board of Directors and organization and to encourage the participation of all our members.

As part of my first message as President, I want to acknowledge the contributions of two of my mentors, Diana Lindo, who will be completing her tenure as Past President and Bibi VonMalder, who will be assuming the position of Past President. I extend to both of you two of the most powerful words that have been known to move mountains "Thank You". I would also like to offer a warm welcome to the new President-Elect, Scott Eischen and the newly elected Board members, Ann Dooley, Director of Legislative Affairs and Melissa Roberts, Director of Education. I am looking forward to starting my tenure as President with you, and all the members of the Board of Directors.

With many new faces being added to the board, bringing new and innovative ideas, I am looking forward to the next big adventure of MaHIMA, and hope all of you will join us on the journey!

Robin Andrews, M.Ed., RHIA, CCS

### A MESSAGE FROM THE PRESIDENT-ELECT

It's an honor to begin my service to MaHIMA as President Elect for 2019-2020. Thanks to everyone who believed that I would be a good fit for the role. I appreciate the vote of confidence, and I hope that I can help lead the organization toward the future.

In the upcoming year, I will work closely with Robin, Bibi, and the rest of the MaHIMA Board to quickly absorb all I can to fulfill my duties for the next three years. I'm excited to learn from and participate in an organization of my peers. At the very least, I hope we can inspire our members to continue to volunteer and can gain increased membership from our younger generations.

I'd like to challenge every single active MaHIMA member to help recruit new members or to get members to volunteer their time for the organization. Most of us are working directly with other professionals who would be valuable assets to the organization, so it's up to us to make it happen. Reach out anytime at scott.eischen@bmc.org.

Thanks and looking forward to working with all of you!

Scott Eischen, MPH, RHIA, CHC, CCS, CPC

# FINANCE REPORT - FISCAL YEAR (JANUARY - MARCH 2019)

Income for the first nine months of our fiscal year totaled \$106,483 with expenses of \$107,593. Sixty-three (63) % of our income for this period was generated from our educational meetings, exhibitor and initial attendee registrations for this year's Annual Meeting. Additionally, twenty-four (24) % of our income came from AHIMA member rebates.

Thirty-seven (37) % of our expenses are from educational programs including initial expenses for the Annual Meeting. The remainders of expenses are due to administrative costs, and the AHIMA meetings our delegates attend (House of Delegates, Leadership and Hill Day).

Normally, the third quarter is typically when we see overall income exceed expenses as we generate additional income throughout the first nine months of the year. This year, while the gap closed significantly in the third quarter we still had expenses over income of \$1,109. This is due to timing of a couple of workshops this quarter and additional income from the annual meeting coming in the fourth quarter compared to last year's third quarter performance.

As of the end of March, MaHIMA has \$120,636 in assets with seventy (72) % (\$87,620) in our investment accounts for reserves.

Submitted by Linda A. Hyde, RHIA Finance Committee Chair

### THOUGHTS FROM HEALTHCARE LEADERSHIP

I had the opportunity to attend the Becker's 10th Hospital Review Annual Meeting this past spring. The speakers at this executive meeting included presidents, CEO's, CFO's, CIO's, COO's and other senior leaders from major healthcare organizations such as Henry Ford, New York-Presbyterian, Intermountain, Cleveland Clinic, John Hopkins and Hartford Healthcare along with former presidents George W. Bush and Bill Clinton.

I left with several takeaways that I hope you, as a MaHIMA professional, will find informative. They are as follows:

- Engage patients using digital technologies.
- Engage and invest in all staff.
- Understand the "social determinants" of healthcare. This was a key phrase articulated by numerous healthcare leaders. Facilities need to have a firm grasp and understanding of the needs of their communities beyond direct care. For example, will improved living conditions help with the overall health of their patients? If so, healthcare facilities need to be part of addressing this need with the local businesses and government.
- Replace redundant routine work with Artificial Intelligence (AI) and Machine Learning technologies.
- Mental health and genomics are key areas now and will continue to be in the future.
- Sharing of data between healthcare facilities will be growing. These include: research, finding trends and solutions, and automatically being notified when your patient is being seen at another healthcare facility.
- Developing "strategies" is not only about what to do but what not to do.
- Healthcare cost is the #1 reason for people entering bankruptcy.
- Computers will always be smarter than doctors but not wiser or empathetic.



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- Walmart is driving towards \$5 primary care cost.
- Providing provider feedback on how well they are documenting secondary diagnoses is critical.
- Key challenge continues to be helping patients navigate their healthcare needs and assuring easy access.
- The president of Henry Ford's priorities include people, partnerships and technologies.
- The President of New York/Presbyterian stated it is critical to connect with employees at all levels. Employees want to belong to something they can feel good about and not just to have a job. This reminded me the importance of walking around your department and at least greeting everyone or having a brief discussion. Don't let numerous meetings and other tasks prevent you from connecting with your staff.

These are just a few highlights that we should keep in mind as we go about our day, whether you are a director, coder, technician or hold any other important HIM job role in the healthcare profession. They can on the top priorities in the fast-moving healthcare environment.

Walter Houlihan, RHIA

### **COMMUNICATION COMMITTEE SUMMARY 2018-2019**

Submitted by Marianne Garfi, HIM, RHIA, CCS-P, Director of Communications

Looking back on another year, I wanted to share with you some of the contributions of the Communications Committee. They include, among others, improving member benefit awareness through our blog, the Connect newsletter, and e-Alerts. Through these various forums, we announced member scholarships, welcomed new and transferred members, and congratulated our colleagues that achieved a new credential. The Connect newsletter has featured a quarterly message from our president, provided finance and budget updates and highlighted community projects. One such project was school awareness. The members of the Communications Committee worked closely with the Member-at-Large, Cheryl Rau, to make school visits promoting the HIM profession as a career choice. The blog and our bi-weekly "MaHIMA StayConnected" have included Member Spotlights, hot topics in HIM, and contemporary HIM activities.

There are always opportunities for short blog entries and articles. Tips on coding, information governance, management, human resources, etc, are always welcome. Everyone is a SME (subject matter expert) about something.... so share your tip!!!

In regards to another communication related matter, I wanted to remind everyone that AHIMA no longer permits us to maintain our member area due to new confidentiality rules. You can still gain access to your peers and friends through the Engage communities via AHIMA.org or the Engage smartphone app.

The MaHIMA Awards Committee handed out several individual awards this past year. Three HIM departments received awards for Team Excellence, while 2 local HIM programs selected 2 students, respectively, for the Outstanding Student award. Congratulations to all the recipients! Keep the criteria in mind, and nominate your own HIM stars for these awards. Although there is a "formal" nomination period, we welcome them anytime at https://www.mahima.org/professional-development/awards.

Finally, a big "thank you" to all of the following 2018-19 Committee members:

Janet Tse – Awards Chair Elaine Ippolito – Connect Editor Linda Rousseau Srdjan Perisic Molly Cahill – Connect Editor Anne Tarantino
Donna Casey Aisha Kureshi
Ann Vaughn Delia Galbraith
Susan Pepple Bijay Tamang

We will be meeting monthly on the 4th Monday at noon via a conference call. If you'd like to join the team, email me at: Garfi.marianne@dol.gov. We'd love to have you join us!