

## Association Management System (AMS) - FAQs

NAVIGATING THE AMS – [Quick video](#) on how to login to the AMS. Includes how to update your profile, see registrations, pay invoices, CEU tracking, and member networking options.

How to access committee files and email committee members – [Short Video](#)

### NAVIGATING THE LMS

Access live streams, presentation slides, and recordings using the instructions below. If you are unable to attend the live event, use the same log-in instructions below to access the recordings after the event. Any questions, contact the [efpelchat@mahima.org](mailto:efpelchat@mahima.org)

### TO LOGIN

\*\*Avoid VPNs

\*\*Avoid Internet Explorer

NOTE: Users have experienced issues with CEUs being automatically issued in these environments.

Instead...\*\*Use Chrome, Firefox or Safari!

\*You must log in using the same email address/username that is linked to your registration on the top right corner of the LMS which can be [found here](#).

Use the "Reset Password" link if you don't know your password.

Still unable to access the content?

Look in the upper right-hand corner of the screen. It should say "**MY ACCOUNT**." If it says "**LOGIN**" - you are **not logged in** and must do so in order to access the content. Click "LOGIN" to log yourself in and try accessing it again.