



10th Annual Collaboration Virtual Session

Agenda



NOTE: This virtual session will begin at 8:00am and conclude at 12pm. Registration is required. The zoom details will be in the confirmation once registration is completed. The zoom details and handouts for the sessions will be sent on Thursday, October 3, 2024, to the registered email. A survey and CEU certificate will be sent via email after attendance is confirmed by Monday, October 7, 2024. This session will receive 4 CEUs.

8:00am: Panel Discussion

Title: Documentation and Coding Denials/Appeals...Hear What's Working for Colleagues!

Summary: This session will discuss:

- What facilities have done to improve and manage denials?
- Are there any lessons learned/take away that you would recommend to our colleagues to minimize future denials?
- Are there any strategies with developing a successful appeal?



Moderator: Walter Houlihan, Senior Director,
Health Information/Clinical Documentation
Baystate Health



Kim O'Connell, RN

CDI- Clinical Documentation Improvement Specialist
SUNY Upstate University Hospital

Jennifer Cavagnac
Director, Clinical Documentation Integrity,
Health Information Management
Baystate Health





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Amy D'Arrigo, CPC
Denials and Appeals Coding Specialist
Baystate Health

Mary Beth York, CCS, CCS-P, CIS
Manager CDI Audit & Denial,
Tufts Medicine

9:30am

Title: Clinical Guidelines & Validation Denials

Summary: This session is for mid to advanced level CDI and HIM professionals. Attendees will learn about key principles and tools necessary to develop organizational clinical guidelines and definitions. The session will also review effective denial management strategies using the guidelines.



Karen Elmore, BSN, RN, CCDS
Program Manager CDI & Physician Education

10:30am Panel Discussion

Title: Taking Another Look; Cultivating Positive Outcomes in CDI & Coding thru multidimensional reviews

Summary: This session will cover the many dimensions of auditing in CDI & Coding, and how these reviews are used for positive. Working together with coding and CDI, our experts can assist in growing and to develop advancement programs, with processes in missed impact query opportunities, quality reviews, mortality reviews and low acuity focused DRG outcomes.

The Learner will:

- *Develop expertise in multiple types of auditing and learn how to implement the tools in their organization.
- *Demonstrate an understanding of CDI and Coding processes used to accurately reflect the acuity and complexity of their patient populations
- *Increase their knowledge in multidimensional auditing for quality and reimbursement impacts through meaningful audits and process development



Moderator: Melissa Young, MHA, RHIT,
Senior Director, Enterprise Coding, Common Spirit Health



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Lisa Gianelle

CDI Educator, Clinical Documentation Integrity Program
Colorado/Utah/Kansas Division



Jessica Meehan, RN, BSN, CCDS

Clinical Documentation Integrity Department Educator
BILH System Services- Beth Israel Deaconess Medical
Center



Kristin Kuykendall, MS, RHIT, CCS
Coding Auditor and Educator
CommonSpirit Health Mountain Region



Mary Morris, RHIT, CDIP, CCS
AHIMA-Approved ICD-10-CM/PCS Trainer
BILH Inpatient Coding Validator III
BILH System Services- HCM Coding-HB