

9th Annual Collaboration Virtual Session

Registration Confirmation







October 13, 2023



Jessica Meehan, CDI Educator, Beth Israel Deaconess Medical Center (BIDMC)



Mary Morris, RHIT, CCS, ICD-10-CM-PCS AHIMA Approved Trainer, Coding Validator III, Beth Israel Deaconess Medical Center (BIDMC)



Title: "...but they don't seem that sick on paper..."; The Evolution of The Mortality Review Process

Summary: As we all now know, chart review is so much more than DRG optimization. Mortality Index plays a large role as it not only represents the overall health of a patient population, but it also can represent, or misrepresent, hospital safety and the quality of care received. It is important that the mortality index is accurate, as this can influence and drive overall patient care and outcomes. This session will describe BIDMC's comprehensive and collaborative approach to reviewing complex mortality cases and the outcomes that were achieved.

Objectives:

At the completion of this educational activity, the learner will be able to:

- Explain the importance of an accurate mortality index
- Outline and implement strategies to establish collaborative efforts across multiple departments to improve mortality index outcomes
- Conduct a comprehensive and thorough mortality review through case study

9:00am

Title: Outpatient CDI in 2023 – The Path Forward Summary: Outpatient CDI programs have expanded rapidly and are becoming increasingly more complex. These programs are tied to both reimbursement as well as quality and there are distinct differences between facility and professional OP CDI workflows which require a multi-disciplinary team. As outpatient surgical volumes increase, patient safety and adverse events in the outpatient setting now adds challenges for OP CDI around ambulatory quality in identifying harmful events and how the



Phil Goyeau is a Healthcare Solutions Executive with 3M Health Information Systems and an endto end revenue cycle product industry expert



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increased cost of an ambulatory complication affects reimbursement.

And while HCCs continue to be a cornerstone of an outpatient CDI program, appropriately documenting Social Determinants of Health ties into both population health management and reimbursement. From a compliance view, Medicare has ramped up their scrutiny around HCCs using Risk Adjustment Data Validation Audits, has changed the way they apply penalties and are recouping billions of dollars.

In this session you will learn:

- The difference approaches to Facility and Professional OP CDI workflows.
- Ambulatory Patient Safety and Complications and new public performance rankings.
- HCCs and the interaction with Social Determinants of Health.
- Medicare's change in strategy around Risk Adjustment Data Validations and increased penalties.
- How technology and artificial intelligence is adapting to support OP CDI efforts.

And finally, how we put this all together between staffing, technology, assessing your current state and developing a plan for a successful OP CDI program.



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Mary MacDonald, BSN,CCDS,RN CDI Manager, Albany Med Health System

Mary has been a Registered nurse for over 20 years. She completed her bachelor's in nursing at a local college. Mary currently works as the CDI Manager for ALBANY MED Health System and prior to that she was the CDI Educator for Albany Medical Center



Title: Malnutrition Criteria: Aspen vs GLIM **Summary**: Malnutrition is a frequently denied diagnosis by the payers and it requires supportive documentation by the dietician as well as the treating Provider. Malnutrition can be a CC or MCC based on the degree of Malnutrition.

Objectives:

- 1. How do we define Malnutrition.
- 2. What's the diagnostic criteria used for ASPEN and GLIM.
- 3. Challenges to coding and documentation.
- 4. Consideration of denials



Vickie Deloatch, RN BSN LHRM Director, Denials, Revenue Cycle, Cayuga Health

11:00am

Denials and Revenue Cycle

Title: Denial Management: The Impact of Clinical

Documentation on Denials

Summary: This session will cover the following:

- What is Clinical Documentation?
- Who Owns Clinical Documentation?
- Criteria: Payer vs Nationally Recognized
- Denials: Avoidable vs Unavoidable Denials



Paula Sciortino, Director, Revenue Cycle, Cayuga



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